

Medical Appointment:  
907-228-9201

Dental Appointment:  
907-228-9202

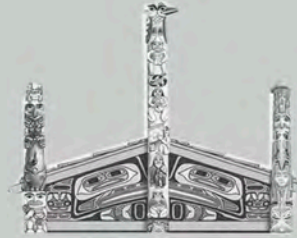
Behavioral Health Appointment:  
907-228-9203

Contract Health:  
907-228-9204

Pharmacy Refill:  
907-228-9205

All other Clinical numbers:  
907-228-9200

Patient Advocate:  
907-228-9275



Donna Gillian  
Patient Advocate

If you have any questions or concerns please call:

Donna Gillian, Patient advocate  
KIC Tribal Health Clinic  
2960 Tongass Ave.  
Ketchikan, Alaska. 99901  
907-228-9275

# KETCHIKAN INDIAN COMMUNITY TRIBAL HEALTH CENTER



## PATIENT ADVOCATE

Here to assist patients and their families with  
concerns and questions involving the health  
care services provided at  
KIC THC



**Q. What does the patient advocate do?**

**A. The patient advocate functions as a liaison between the patient and KIC THC, to help ensure that every patient receives the highest quality care to improve customer satisfaction with care.**

**The Patient Advocate can also assist patients and family members to successfully utilize the services at KIC THC.**



**Q. Can the Patient Advocate help me if I have a complaint?**

**A. Yes the Patient Advocate is responsible for receiving complaints, concerns and compliments through a variety of sources.**

**Telephone**

**Email**

**Mail or**

**In person**



**Q. How do I reach the Patient Advocate?**

**A. Donna Gillian, Patient advocate  
KIC Tribal Health Clinic  
2960 Tongass Ave.  
Ketchikan, Ak. 99901  
907-228-9275  
dgillian@kictribe.org**

**Donna has an office on the  
2nd floor of the Clinic Building  
at 2960, Tongass Ave.**

