

KIC TRIBAL HEALTH CLINIC



PATIENT RIGHTS



You have the right:

- To be treated with respect and dignity regarding your care.
- To be informed by physicians and health care givers, regarding information concerning your diagnosis; nature and purpose of all proposed treatments; prescribed medications; procedures; risks; side effects; probable outcome; alternatives to treatment and probable consequences of no treatment.
- To refuse treatment and to be informed about the probable medical consequences of this refusal.
- To privacy and confidentiality of all information and records pertaining to your treatment and care in accordance with the requirements set for in the Health Insurance Portability and Accountability Act (45 CFR164.53).
- To review all records pertaining to your care (in the presence of a KIC Tribal Health Clinic health care provider or a member of the Medical Records staff).
- To have an advance directive (a living will, health care proxy, or durable power of attorney for health care) concerning treatment with the expectation that the KIC Tribal Health Clinic will honor that directive to the extent permitted by law.
- To appeal any decision made by the Contract Health Office that denies payment of medical bills submitted to the KIC Tribal Health Clinic for payment.
- To be informed about procedures for expressing suggestions, complaints, and comments about your health care services.
- To change primary or specialty providers or dentists if other qualified providers or dentists are available.